Task Name	Duration	Start	Finish	Assigned To
Contract Year 1	**261d**	**07/01/20**	**06/30/21**	
Contract Year 1 Start Date	**0**	**07/01/20**	**07/01/20**	
General Contract Activities	**261d**	**07/01/20**	**06/30/21**	
Work Plan:	10d	07/01/20	07/14/20	Project Manager
Submit work plan to DHS	1d	07/01/20	07/01/20	Project Manager
Receive feedback on work plan from DHS	6d	07/01/20	07/08/20	Project Manager
Update and finalize work plan with DHS feedback	4d	07/09/20	07/14/20	Project Manager
Staffing Plan:	261d	07/01/20	06/30/21	Project Manager
Submit updated staffing plan	30d	07/01/20	08/11/20	Project Manager
Maintain contract staffing and key personnel using Staffing Evaluation Plan	231d	08/12/20	06/30/21	Project Manager
Conduct contract financial management	261d	07/01/20	06/30/21	Chief Financial Officer
Internal Quality Control (IQC)	261d	07/01/20	06/30/21	Project Manager
Develop IQC metrics	27d	07/01/20	08/06/20	Project Manager
Monitor IQC metrics	234d	08/07/20	06/30/21	Project Manager
Establish ISO processes to include EQRO PASSE and Dental Managed Care Entities processes as well as processes to detect and prevent fraud, waste and abuse.	30d	07/01/20	08/11/20	Project Manager
Training:	261d	07/01/20	06/30/21	Project Manager
Provide training to all team members servicing the EQRO contract	30d	07/01/20	08/11/20	Project Manager
Provide compliance training on HIPAA, HITECH, and PIPA (Arkansas Personal Information Protection Act), Act 1526 of 2005 (Ark. Code Ann. §4-110-101 et seq.)	30d	07/01/20	08/11/20	Project Manager
Provide training on relevant industry developments	261d	07/01/20	06/30/21	Project Manager
Meeting attendance	261d	07/01/20	06/30/21	Contract Manager and Project Manager
Contract Kickoff Meeting	30d	07/01/20	08/11/20	Contract Manager and Project Manager
Program-Specific Meetings	261d	07/01/20	06/30/21	Contract Manager and Project Manager
Introductory Meetings with the Managed Care Vendor and DHS	261d	07/01/20	06/30/21	Contract Manager and Project Manager
Legislative inquiries and hearings as requested by DHS	261d	07/01/20	06/30/21	Contract Manager and Project Manager
Additional meetings as requested by DHS, the Managed Care Vendors, or the selected EQRO	261d	07/01/20	06/30/21	Contract Manager and Project Manager

IT Components:	**13d**	**07/01/20**	**07/17/20**	
Equipment Procurement and Connectivity Set Up	8d	07/01/20	07/10/20	IT Director
Develop communication plan for communicating vendor information and review requests, to be approved by DHS prior to implementation	8d	07/01/20	07/10/20	IT Director
Business Associate Agreements (BAA)	13d	07/01/20	07/17/20	IT Director
Execute Business Associate Agreements (BAA) with each managed care program vendor or other entities	11d	07/01/20	07/15/20	IT Director
Execute Business Associate Agreements (BAA) with DHS	11d	07/01/20	07/15/20	IT Director
Submit BAA copies to DHS	1d	07/17/20	07/17/20	IT Director
Provider-Led Arkansas Shared Savings Entities (PASSE) Program	**261d**	**07/01/20**	**06/30/21**	
Activity 1: Validation of performance improvement projects (PIPs) underway during preceding twelve (12) months	110d	07/01/20	12/01/20	Project Manager
Receive PASSE PIP documentation material from DHS	1d	07/01/20	07/01/20	DHS
Review PASSE PIP documentation material	7d	07/02/20	07/10/20	Project Manager
Develop and submit PIP validation report template to DHS	5d	07/13/20	07/17/20	Project Manager
Receive DHS feedback on PIP validation report template	10d	07/20/20	07/31/20	DHS
Update PIP validation report template to include DHS feedback	5d	08/03/20	08/07/20	Project Manager
PASSEs submit PIP validation documentation	1d	09/21/20	09/21/20	Project Manager
Validate Plans' PIP submissions	31d	09/22/20	11/03/20	Project Manager
Submit draft PIP validation reports to DHS	1d	11/02/20	11/02/20	Project Manager
Receive DHS feedback on draft PIP validation reports	14d	11/03/20	11/20/20	DHS
Update draft PIP validation reports to include DHS feedback	6d	11/23/20	11/30/20	Project Manager
Submit final PIP reports to DHS and PASSEs	1d	12/01/20	12/01/20	Project Manager
Activity 2: Ongoing participation in DHS's efforts to prevent, detect, and remediate critical incidents, consistent with assuring the health and welfare of the enrolled member, that are based on the requirements for home and community-based waiver programs.	261d	07/01/20	06/30/21	Project Manager
Activity 3: Validation of performance measures calculated by the State during the preceding twelve (12) months	109d	07/01/20	12/01/20	Project Manager
Confirm required measures for validation	1d	07/01/20	07/01/20	DHS
Secure appropriate technical specifications	1d	07/03/20	07/03/20	DHS
Secure source code	1d	07/13/20	07/13/20	DHS
Submit PMV report template to DHS	1d	07/20/20	07/20/20	Project Manager
Submit feedback on PMV report templates	10d	07/21/20	08/03/20	DHS
Update PMV report template to include DHS feedback	6d	08/04/20	08/11/20	Project Manager
Secure data and measure results	1d	08/10/20	08/10/20	Project Manager
Conduct validation activities	60d	08/11/20	11/02/20	Healthcare Data Analyst
Submit draft PMV reports to DHS	1d	11/03/20	11/03/20	Project Manager

Submit feedback on draft PMV reports	10d	11/04/20	11/17/20	DHS
Update draft PMV reports to include DHS feedback	5d	11/18/20	11/24/20	Project Manager
Submit final PMV reports to DHS	0	12/01/20	12/01/20	Project Manager
Activity 4: Validation of compliance with Managed Care standards, quality assessment, and performance improvement	151d	10/05/20	05/03/21	Project Manager
Submit draft compliance review (CR) tools DHS	1d	10/05/20	10/05/20	Project Manager
Receive DHS feedback on draft CR tools	10d	10/06/20	10/19/20	DHS
Update draft CR tools to include DHS feedback	5d	10/20/20	10/26/20	Project Manager
Conduct preparatory calls for CR with PASSEs	3d	11/02/20	11/04/20	Project Manager
Distribute compliance tools request pre-onsite documentation from PASSEs	3d	11/02/20	11/04/20	Project Manager
Schedule compliance site visits for each PASSE	2d	11/05/20	11/06/20	Project Manager
Submit required CR documentation	41d	11/09/20	01/04/21	Project Manager
Submit CR report templates to DHS	1d	11/18/20	11/18/20	Project Manager
Submit feedback on CR report templates	12d	11/18/20	12/03/20	DHS
Update and finalize CR report templates	5d	12/03/20	12/09/20	Project Manager
Conduct pre-onsite CR documentation review	20d	01/04/21	01/29/21	Project Manager
Conduct onsite CR reviews for Plans	15d	02/01/21	02/19/21	Project Manager
Conduct post-onsite review activities	7d	02/20/21	03/01/21	Project Manager
Submit draft CR reports to DHS and PASSEs	1d	03/01/21	03/01/21	Project Manager
Submit feedback on draft CR reports	10d	03/02/21	03/15/21	DHS
Update draft CR reports to include DHS and PASSE feedback	5d	03/16/21	03/22/21	Project Manager
Submit updated draft CR reports to DHS	1d	03/23/21	03/23/21	Project Manager
Submit any additional feedback on updated draft CR reports	5d	03/24/21	03/30/21	DHS
Update updated draft CR reports to include DHS feedback	5d	03/31/21	04/06/21	Project Manager
Submit final CR reports to DHS and PASSEs	1d	04/07/21	04/07/21	Project Manager
Submit PASSE areas of deficiency to DHS	1d	04/07/21	04/07/21	Project Manager
Identify required corrective action plans (CAPs) by PASSE	5d	04/08/21	04/14/21	DHS
Submit required CAPs and CAP templates to PASSEs	1d	04/15/21	04/15/21	Project Manager
Complete and submit CAPs	6d	04/16/21	04/23/21	Project Manager
Submit results of CAP reviews to DHS	1d	04/26/21	04/26/21	Project Manager
Review and approve CAPs	5d	04/27/21	05/03/21	Contract Manager
Activity 5: Analyze data identified by the state as having potential quality or utilization concerns	133d	08/03/20	02/03/21	Project Manager
Submit methodology for data review and evaluation to DHS	1d	08/03/20	08/03/20	Project Manager
Submit feedback on methodology	15d	08/04/20	08/24/20	DHS
Update methodology to include DHS feedback	5d	08/25/20	08/31/20	Project Manager
Submit data review and evaluation report template to DHS	10d	09/01/20	09/14/20	Project Manager

Secure datasets	20d	09/15/20	10/12/20	Project Manager
Conduct data review and evaluation	60d	10/13/20	01/04/21	Project Manager
Submit draft data review and evaluation report to DHS	1d	01/05/21	01/05/21	Project Manager
Submit feedback on draft report	15d	01/06/21	01/26/21	DHS
Update draft report to include DHS feedback	5d	01/27/21	02/02/21	Project Manager
Submit final report to DHS	1d	02/03/21	02/03/21	Project Manager
Activity 6: Validation of network adequacy and access to care during the preceding twelve (12) months	87d	08/03/20	12/01/20	Project Manager
Submit Annual Network Adequacy (ANA) methodology to DHS	1d	08/03/20	08/03/20	Project Manager
Submit feedback on ANA methodology	10d	08/03/20	08/14/20	DHS
Update methodology to include DHS feedback	5d	08/17/20	08/21/20	Project Manager
Submit ANA report templates to DHS	10d	08/24/20	09/04/20	Project Manager
Submit feedback on ANA report templates	10d	09/07/20	09/18/20	DHS
Provide data templates and request first provider data submission from PASSEs	1d	09/21/20	09/21/20	Project Manager
Submit PASSE-level enrollment data	15d	09/22/20	10/12/20	DHS
Receive first provider data submission from PASSEs	15d	09/22/20	10/12/20	PASSEs
Confirm approved service areas by PASSE	1d	09/24/20	09/24/20	DHS
Conduct ANA activities	20d	10/06/20	11/02/20	Healthcare Data Analyst
Submit draft ANA reports to DHS	1d	11/03/20	11/03/20	Project Manager
Submit feedback on draft ANA reports	15d	11/04/20	11/24/20	DHS
Update draft ANA reports to include DHS feedback	5d	11/25/20	12/01/20	Project Manager
Submit final ANA report to DHS	1d	12/01/20	12/01/20	Project Manager
Activity 7: Review of the grievance and appeals process	36d	07/15/20	09/02/20	Project Manager
Secure member appeal, grievance, complaint data by PASSE	13d	07/15/20	07/31/20	Project Manager
Secure PASSE grievance and appeal policies and procedures	13d	07/15/20	07/31/20	Project Manager
Conduct appeal, grievance, complaint review activities	22d	08/03/20	09/01/20	Project Manager
Identify backlogs by PASSE	1d	09/01/20	09/01/20	Project Manager
Submit report of appeal, grievance, and complaint review by PASSE	1d	09/02/20	09/02/20	Project Manager
Identify required CAPs by PASSE	1d	09/02/20	09/02/20	Project Manager
Activity 8: Analysis of the effectiveness of the PASSEs	147d	08/03/20	02/23/21	Project Manager
Identify appropriate metrics for effectiveness analysis	1d	08/03/20	08/03/20	Project Manager
Submit Analysis of Effectiveness methodology to DHS	20d	08/04/20	08/31/20	Project Manager
Submit feedback on methodology	15d	09/01/20	09/21/20	DHS
Update methodology to include DHS feedback	5d	09/22/20	09/28/20	Project Manager
Submit report template to DHS	10d	09/29/20	10/12/20	Project Manager
Submit feedback on report template	15d	10/13/20	11/02/20	DHS

Receive metrics for analysis	20d	11/03/20	11/30/20	Project Manager
Conduct analysis	40d	12/01/20	01/25/21	Project Manager
Submit draft report to DHS	1d	01/26/21	01/26/21	Project Manager
Submit feedback on draft report	15d	01/27/21	02/16/21	DHS
Update draft report to include DHS feedback	5d	02/17/21	02/23/21	Project Manager
Submit final report to DHS	1d	02/23/21	02/23/21	Project Manager
Activity 9: Additional activities agreed upon by Qsource and State or mandated by federal requirements	261d	07/01/20	06/30/21	Project Manager
Dental Managed Care Entities	**261d**	**07/01/20**	**06/30/21**	
Activity 1: Validation of performance improvement projects (PIPs) underway during preceding twelve (12) months	110d	07/01/20	12/01/20	Project Manager
Receive DMO PIP documentation material from DHS	1d	07/01/20	07/01/20	Project Manager
Review DMO PIP documentation material	7d	07/02/20	07/10/20	Project Manager
Develop and submit PIP validation report template to DHS	5d	07/13/20	07/17/20	Project Manager
Submit feedback on PIP validation report template	10d	07/20/20	07/31/20	DHS
Update PIP validation report template to include DHS feedback	5d	08/03/20	08/07/20	Project Manager
DMOs submit PIP validation documentation	1d	09/21/20	09/21/20	Project Manager
Validate Plans' PIP submissions	31d	09/22/20	11/03/20	Project Manager
Submit draft PIP validation reports to DHS	1d	11/02/20	11/02/20	Project Manager
Submit feedback on draft PIP validation reports	14d	11/03/20	11/20/20	DHS
Update draft PIP validation reports to include DHS feedback	6d	11/23/20	11/30/20	Project Manager
Submit final PIP reports to DHS and DMOs	1d	12/01/20	12/01/20	Project Manager
Activity 2: Validation of performance measures calculated by the State during the preceding twelve (12) months	109d	07/01/20	12/01/20	Project Manager
Confirm required measures for validation	1d	07/01/20	07/01/20	DHS
Secure appropriate technical specifications	1d	07/03/20	07/03/20	DHS
Secure source code	1d	07/13/20	07/13/20	DHS
Submit Performance Measure Validation (PMV) report template to DHS	1d	07/20/20	07/20/20	Project Manager
Submit feedback on PMV report templates	10d	07/21/20	08/03/20	DHS
Update PMV report template to include DHS feedback	6d	08/04/20	08/11/20	Project Manager
Secure data and measure results	1d	08/10/20	08/10/20	DHS
Conduct validation activities	60d	08/11/20	11/02/20	Healthcare Data Analyst
Submit draft PMV reports to DHS	1d	11/03/20	11/03/20	Project Manager
Submit feedback on draft PMV reports	10d	11/04/20	11/17/20	DHS
Update draft PMV reports to include DHS feedback	5d	11/18/20	11/24/20	Project Manager
Submit final PMV reports to DHS	0	12/01/20	12/01/20	Project Manager

Activity 3: Validation of compliance with CMS managed care regulations and requirements, including, but not limited to quality assessment and performance improvement	151d	10/05/20	05/03/21	Project Manager
Submit draft compliance review (CR) tools DHS	1d	10/05/20	10/05/20	Project Manager
Submit feedback on draft CR tools	10d	10/06/20	10/19/20	DHS
Update draft CR tools to include DHS feedback	5d	10/20/20	10/26/20	Project Manager
Conduct preparatory calls for CR with DMOs	3d	11/02/20	11/04/20	Project Manager
Distribute compliance tools request pre-onsite documentation from DMOs	3d	11/02/20	11/04/20	Project Manager
Schedule compliance site visits for each DMO	2d	11/05/20	11/06/20	Project Manager
Submit required CR documentation	41d	11/09/20	01/04/21	DMOs
Submit CR report templates to DHS	1d	11/18/20	11/18/20	Project Manager
Submit feedback on CR report templates	12d	11/18/20	12/03/20	DHS
Update and finalize CR report templates	5d	12/03/20	12/09/20	Project Manager
Conduct pre-onsite CR documentation review	20d	01/04/21	01/29/21	Project Manager
Conduct onsite CR reviews for Plans	15d	02/01/21	02/19/21	Project Manager
Conduct post-onsite review activities	7d	02/20/21	03/01/21	Project Manager
Submit draft CR reports to DHS and DMOs	1d	03/01/21	03/01/21	Project Manager
Sumbit feedback on draft CR reports	10d	03/02/21	03/15/21	DHS
Update draft CR reports to include DHS and DMO feedback	5d	03/16/21	03/22/21	Project Manager
Submit updated draft CR reports to DHS	1d	03/23/21	03/23/21	Project Manager
Submit any additional feedback on updated draft CR reports	5d	03/24/21	03/30/21	DHS
Update updated draft CR reports to include DHS feedback	5d	03/31/21	04/06/21	Project Manager
Submit final CR reports to DHS and DMOs	1d	04/07/21	04/07/21	Project Manager
Submit DMO areas of deficiency to DHS	1d	04/07/21	04/07/21	Project Manager
Identify required corrective action plans (CAPs) by DMO	5d	04/08/21	04/14/21	DHS
Submit required CAPs and CAP templates to DMOs	1d	04/15/21	04/15/21	Project Manager
Complete and submit CAPs	6d	04/16/21	04/23/21	DMOs
Submit results of CAP reviews to DHS	1d	04/26/21	04/26/21	Project Manager
Review and approve CAPs	5d	04/27/21	05/03/21	DHS
Activity 4: Analysis of data identified by the Department as having potential quality or utilization concerns	133d	08/03/20	02/03/21	Project Manager
Submit methodology for data review and evaluation to DHS	1d	08/03/20	08/03/20	Project Manager
Submit feedback on methodology	15d	08/04/20	08/24/20	DHS
Update methodology to include DHS feedback	5d	08/25/20	08/31/20	Project Manager
Submit data review and evaluation report template to DHS	10d	09/01/20	09/14/20	Project Manager
Secure datasets	20d	09/15/20	10/12/20	DHS
Conduct data review and evaluation	60d	10/13/20	01/04/21	Healthcare Data Analyst

Submit draft data review and evaluation report to DHS	1d	01/05/21	01/05/21	Project Manager
Submit feedback on draft report	15d	01/06/21	01/26/21	DHS
Update draft report to include DHS feedback	5d	01/27/21	02/02/21	Project Manager
Submit final report to DHS	1d	02/03/21	02/03/21	Project Manager
Activity 5: Validation of network adequacy and access to care during the preceding twelve (12) months	87d	08/03/20	12/01/20	Project Manager
Submit Annual Network Adequacy (ANA) methodology to DHS	1d	08/03/20	08/03/20	Project Manager
Submit feedback on ANA methodology	10d	08/03/20	08/14/20	DHS
Update methodology to include DHS feedback	5d	08/17/20	08/21/20	Project Manager
Submit ANA report templates to DHS	10d	08/24/20	09/04/20	Project Manager
Receive DHS feedback on ANA report templates	10d	09/07/20	09/18/20	DHS
Provide data templates and request first provider data submission from DMOs	1d	09/21/20	09/21/20	Project Manager
Receive DMO-level enrollment data from DHS	15d	09/22/20	10/12/20	DHS
Receive provider data submission from DMOs	15d	09/22/20	10/12/20	DMOs
Confirm approved service areas by DMO	1d	09/24/20	09/24/20	DHS
Conduct ANA activities	20d	10/06/20	11/02/20	Healthcare Data Analyst
Submit draft ANA reports to DHS	1d	11/03/20	11/03/20	Project Manager
Submit feedback on draft ANA reports	15d	11/04/20	11/24/20	DHS
Update draft ANA reports to include DHS feedback	5d	11/25/20	12/01/20	Project Manager
Submit final ANA report to DHS	1d	12/01/20	12/01/20	Project Manager
Activity 6: Review of the grievance and appeals process	36d	07/15/20	09/02/20	Project Manager
Secure member appeal, grievance, complaint data by DMO	13d	07/15/20	07/31/20	DMO
Secure DMO grievance and appeal policies and procedures	13d	07/15/20	07/31/20	DMO
Conduct appeal, grievance, complaint review activities	22d	08/03/20	09/01/20	Project Manager
Identify backlogs by DMO	1d	09/01/20	09/01/20	Project Manager
Submit report of appeal, grievance, and complaint review by DMO	1d	09/02/20	09/02/20	Project Manager
Identify required CAPs by DMO	1d	09/02/20	09/02/20	Project Manager
Activity 7: Analysis of the effectiveness of the DMOs	147d	08/03/20	02/23/21	Project Manager
Identify appropriate metrics for effectiveness analysis	1d	08/03/20	08/03/20	Project Manager
Submit Analysis of Effectiveness methodology to DHS	20d	08/04/20	08/31/20	Project Manager
Submit feedback on methodology	15d	09/01/20	09/21/20	DHS
Update methodology to include DHS feedback	5d	09/22/20	09/28/20	Project Manager
Submit report template to DHS	10d	09/29/20	10/12/20	Project Manager
Submit feedback on report template	15d	10/13/20	11/02/20	DHS
Receive metrics for analysis	20d	11/03/20	11/30/20	DHS
Conduct analysis	40d	12/01/20	01/25/21	Project Manager

Submit draft report to DHS	1d	01/26/21	01/26/21	Project Manager
Submit feedback on draft report	15d	01/27/21	02/16/21	DHS
Update draft report to include DHS feedback	5d	02/17/21	02/23/21	Project Manager
Submit final report to DHS	1d	02/23/21	02/23/21	Project Manager
Activity 8: Additional activities agreed upon by Qsource and the Department or mandated by state or federal law	261d	07/01/20	06/30/21	Project Manager
Initial Technical Report for AR Dental MCOs		TBD	TBD	Project Manager
Mandatory Reports	**261d**	**07/01/20**	**06/30/21**	
Report any child that has been subjected or died as a result from maltreatment, or suddenly, or unexpectedly or observes a child being subjected to conditions or circumstances that would reasonably result in child maltreatment	261d	07/01/20	06/30/21	All
Contract Year 1 End Date	**0**	**06/30/21**	**06/30/21**	
Contract Year 2	**261d**	**07/01/21**	**06/30/22**	
Contract Year 2 Start Date	**0**	**07/01/21**	**07/01/21**	
General Contract Activities	**261d**	**07/01/21**	**06/30/22**	
Maintain contract staffing and key personnel using Staffing Evaluation Plan	261d	07/01/21	06/30/22	Project Manager
Conduct contract financial management	261d	07/01/21	06/30/22	Chief Financial Officer
Monitor IQC metrics	261d	07/01/21	06/30/22	Project Manager
Training:	261d	07/01/21	06/30/22	Project Manager
Provide annual compliance training on HIPAA, HITECH, and PIPA (Arkansas Personal Information Protection Act), Act 1526 of 2005 (Ark. Code Ann. §4-110-101 et seq.)	261d	07/01/21	06/30/22	Project Manager
Provide training on relevant industry developments	261d	07/01/21	06/30/22	Project Manager
Meeting attendance	261d	07/01/21	06/30/22	Contract Manager and Project Manager
Program-Specific Meetings	261d	07/01/21	06/30/22	Contract Manager and Project Manager
Legislative inquiries and hearings as requested by DHS	261d	07/01/21	06/30/22	Contract Manager and Project Manager
Additional meetings as requested by DHS, the Managed Care Vendors, or the selected EQRO	261d	07/01/21	06/30/22	Contract Manager and Project Manager
Provider-Led Arkansas Shared Savings Entities (PASSE) Program	**261d**	**07/01/21**	**06/30/22**	
Activity 1: Validation of performance improvement projects (PIPs) underway during preceding twelve (12) months	110d	07/01/21	12/01/21	Project Manager
Receive PASSE PIP documentation material from DHS	1d	07/01/21	07/01/21	DHS
Review PASSE PIP documentation material	7d	07/02/21	07/12/21	Project Manager
Develop and submit PIP validation report template to DHS	5d	07/13/21	07/19/21	Project Manager
Receive DHS feedback on PIP validation report template	10d	07/20/21	08/02/21	DHS
Update PIP validation report template to include DHS feedback	5d	08/03/21	08/09/21	Project Manager

PASSEs submit PIP validation documentation	1d	09/21/21	09/21/21	Project Manager
Validate Plans' PIP submissions	31d	09/22/21	11/03/21	Project Manager
Submit draft PIP validation reports to DHS	1d	11/02/21	11/02/21	Project Manager
Receive DHS feedback on draft PIP validation reports	14d	11/03/21	11/22/21	DHS
Update draft PIP validation reports to include DHS feedback	6d	11/23/21	11/30/21	Project Manager
Submit final PIP reports to DHS and PASSEs	1d	12/01/21	12/01/21	Project Manager
Activity 3: Validation of performance measures calculated by the State during the preceding twelve (12) months	109d	07/01/21	12/01/21	Project Manager
Confirm required measures for validation	1d	07/01/21	07/01/21	DHS
Secure appropriate technical specifications	1d	07/03/21	07/03/21	DHS
Secure source code	1d	07/13/21	07/13/21	DHS
Submit PMV report template to DHS	1d	07/20/21	07/20/21	Project Manager
Submit feedback on PMV report templates	10d	07/21/21	08/03/21	DHS
Update PMV report template to include DHS feedback	6d	08/04/21	08/11/21	Project Manager
Secure data and measure results	1d	08/10/21	08/10/21	Project Manager
Conduct validation activities	60d	08/11/21	11/02/21	Healthcare Data Analyst
Submit draft PMV reports to DHS	1d	11/03/21	11/03/21	Project Manager
Submit feedback on draft PMV reports	10d	11/04/21	11/17/21	DHS
Update draft PMV reports to include DHS feedback	5d	11/18/21	11/24/21	Project Manager
Submit final PMV reports to DHS	0	12/01/21	12/01/21	Project Manager
Activity 6: Validation of network adequacy and access to care during the preceding twelve (12) months	87d	08/03/21	12/01/21	Project Manager
Submit Annual Network Adequacy (ANA) methodology to DHS	1d	08/03/21	08/03/21	Project Manager
Submit feedback on ANA methodology	10d	08/03/21	08/16/21	DHS
Update methodology to include DHS feedback	5d	08/17/21	08/23/21	Project Manager
Submit ANA report templates to DHS	10d	08/24/21	09/06/21	Project Manager
Submit feedback on ANA report templates	10d	09/07/21	09/20/21	DHS
Provide data templates and request first provider data submission from PASSEs	1d	09/21/21	09/21/21	Project Manager
Submit PASSE-level enrollment data	15d	09/22/21	10/12/21	DHS
Receive first provider data submission from PASSEs	15d	09/22/21	10/12/21	PASSEs
Confirm approved service areas by PASSE	1d	09/24/21	09/24/21	DHS
Conduct ANA activities	20d	10/06/21	11/02/21	Healthcare Data Analyst
Submit draft ANA reports to DHS	1d	11/03/21	11/03/21	Project Manager
Submit feedback on draft ANA reports	15d	11/04/21	11/24/21	DHS
Update draft ANA reports to include DHS feedback	5d	11/25/21	12/01/21	Project Manager
Submit final ANA report to DHS	1d	12/01/21	12/01/21	Project Manager
Activity 8: Analysis of the effectiveness of the PASSEs	147d	08/03/21	02/23/22	Project Manager

Identify appropriate metrics for effectiveness analysis	1d	08/03/21	08/03/21	Project Manager
Submit Analysis of Effectiveness methodology to DHS	20d	08/04/21	08/31/21	Project Manager
Submit feedback on methodology	15d	09/01/21	09/21/21	DHS
Update methodology to include DHS feedback	5d	09/22/21	09/28/21	Project Manager
Submit report template to DHS	10d	09/29/21	10/12/21	Project Manager
Submit feedback on report template	15d	10/13/21	11/02/21	DHS
Receive metrics for analysis	20d	11/03/21	11/30/21	Project Manager
Conduct analysis	40d	12/01/21	01/25/22	Project Manager
Submit draft report to DHS	1d	01/26/22	01/26/22	Project Manager
Submit feedback on draft report	15d	01/27/22	02/16/22	DHS
Update draft report to include DHS feedback	5d	02/17/22	02/23/22	Project Manager
Submit final report to DHS	1d	02/23/22	02/23/22	Project Manager
Activity 9: Additional activities agreed upon by Qsource and State or mandated by federal requirements	261d	07/01/21	06/30/22	Project Manager
Subsequent Activities	230d	07/13/21	05/30/22	Project Manager
Analyzing datasets (i.e., encounter, quality metrics, PIP, and abuse, waste, overpayment and fraud) and identifying trends in utilization and quality.	92d	08/10/21	12/15/21	Project Manager
Submit utilization and quality analysis methodology to DHS	1d	08/10/21	08/10/21	Project Manager
Submit feedback on methodology	10d	08/10/21	08/23/21	DHS
Update methodology to include DHS feedback	5d	08/24/21	08/30/21	Project Manager
Secure appropriate datasets	20d	08/31/21	09/27/21	Project Manager
Conduct analysis	40d	09/28/21	11/22/21	Healthcare Data Analyst
Submit draft analysis to DHS	1d	11/23/21	11/23/21	Project Manager
Submit feedback on draft analysis	10d	11/24/21	12/07/21	DHS
Update draft report to include DHS feedback	5d	12/08/21	12/14/21	Project Manager
Submit final analysis to DHS	1d	12/15/21	12/15/21	Project Manager
Reviewing outcome data submitted by the PASSEs regarding completed PIP projects.	59d	12/07/21	02/25/22	Project Manager
Identify PIP outcome data	1d	12/07/21	12/07/21	Project Manager
Submit draft outcome data report template to DHS	10d	12/08/21	12/21/21	Project Manager
Submit feedback on draft report template	11d	12/22/21	01/05/22	DHS
Complete outcome data review	20d	01/06/22	02/02/22	Project Manager
Submit draft report to DHS	1d	02/03/22	02/03/22	Project Manager
Submit feedback on draft report	10d	02/04/22	02/17/22	DHS
Update draft report to include DHS feedback	5d	02/18/22	02/24/22	Project Manager
Submit final report to DHS	1d	02/25/22	02/25/22	Project Manager

Analyzing data for program activities identified by the DHS as having potential quality or utilization concerns.	63d	07/13/21	10/07/21	Project Manager
Secure data related to potential quality or utilization concerns	15d	07/13/21	08/02/21	Project Manager
Submit draft data report template to DHS	1d	08/03/21	08/03/21	Project Manager
Submit feedback on draft report template	10d	08/04/21	08/17/21	DHS
Complete data review	20d	08/18/21	09/14/21	Project Manager
Submit draft report to DHS	1d	09/15/21	09/15/21	Project Manager
Submit feedback on draft report	10d	09/16/21	09/29/21	DHS
Update draft report to include DHS feedback	5d	09/30/21	10/06/21	Project Manager
Submit final report to DHS	1d	10/07/21	10/07/21	Project Manager
Reviewing utilization of certain services or buckets of services requested by the Department.	67d	01/04/22	04/06/22	Project Manager
Identify services to be reviewed	1d	01/04/22	01/04/22	Project Manager
Submit draft data report template to DHS	10d	01/05/22	01/18/22	Project Manager
Submit feedback on draft report template	10d	01/19/22	02/01/22	DHS
Complete data review	20d	02/02/22	03/01/22	Healthcare Data Analyst
Submit draft report to DHS	10d	03/02/22	03/15/22	Project Manager
Submit feedback on draft report	10d	03/16/22	03/29/22	DHS
Update draft report to include DHS feedback	5d	03/30/22	04/05/22	Project Manager
Submit final report to DHS	1d	04/06/22	04/06/22	Project Manager
Validating timely filing and payment of claims by the PASSE and PASSE providers, including review of their payment systems.	62d	01/15/22	04/11/22	Project Manager
Secure encounter data to be validated	1d	01/15/22	01/15/22	Project Manager
Submit draft data report template to DHS	5d	01/15/22	01/20/22	Project Manager
Submit feedback on draft report template	10d	01/22/22	02/03/22	DHS
Complete data review	30d	02/05/22	03/17/22	Healthcare Data Analyst
Submit draft report to DHS	1d	03/19/22	03/19/22	Project Manager
Submit feedback on draft report	10d	03/22/22	04/04/22	DHS
Update draft report to include DHS feedback	5d	04/05/22	04/11/22	Project Manager
Submit final report to DHS	1d	04/10/22	04/10/22	Project Manager
Conducting independent PIPs based on Department or EQRO identified quality or utilization concerns.	100d	01/11/22	05/30/22	Project Manager
Identify quality and/or utilization concerns per first and third subsequent activity above	1d	01/11/22	01/11/22	Project Manager
Conduct research on relevant improvement strategies	10d	01/12/22	01/25/22	Project Manager
Submit draft PIP framework to DHS	15d	01/26/22	02/15/22	Project Manager
Submit feedback on framework	10d	02/16/22	03/01/22	DHS
Update framework based on DHS feedback	5d	03/02/22	03/08/22	Project Manager

Coordinate with PASSEs to implement PIP activities	6d	03/09/22	03/16/22	Project Manager
Validate PIP activities	20d	04/01/22	04/28/22	Project Manager
Submit draft PIP validation reports to DHS	1d	04/29/22	04/29/22	Project Manager
Submit feedback on draft reports	10d	05/02/22	05/13/22	DHS
Update reports to include DHS feedback	10d	05/16/22	05/27/22	Project Manager
Submit final report to DHS	1d	05/30/22	05/30/22	Project Manager
Reviewing and validating the PASSE process of credentialing, including a review of the timeliness of the credentialing process.	76d	09/07/21	12/21/21	Project Manager
Secure PASSE credentialing policies and procedures	15d	09/07/21	09/27/21	Project Manager
Conduct document review to determine compliance with credentialing standards	20d	09/28/21	10/25/21	Project Manager
Secure statistically valid credentialing and recredentialing file samples for each PASSE	20d	10/26/21	11/22/21	Project Manager
Conduct file review based on standards	20d	11/23/21	12/20/21	Project Manager
Establish PASSE compliance score for credentialing and recredentialing processes	1d	12/21/21	12/21/21	Project Manager
Analyzing effectiveness of the PASSEs. Vendor shall evaluate and provide feedback to DHS of why one PASSE achieves better success or outcomes in metrics such as but not limited to utilization, ER visits, care coordination, and other quality outcomes achieved. Refer to Activity 8 above.	147d	08/03/21	02/23/22	Project Manager
Conducting a focused study aimed at assessing the experiences of children and youth in foster care specific to the quality of health-related service delivery.	77d	10/04/21	01/18/22	Project Manager
Develop study question(s)	10d	10/04/21	10/15/21	Project Manager
Submit draft study question(s) and methodology to DHS	1d	10/18/21	10/18/21	Project Manager
Submit feedback on study question(s) and methodology	10d	10/19/21	11/01/21	DHS
Update study question(s) and methodology to include DHS feedback	5d	11/02/21	11/08/21	Project Manager
Conduct study	32d	11/09/21	12/22/21	Project Manager
Submit draft report of findings to DHS	1d	12/23/21	12/23/21	Project Manager
Submit feedback from DHS on draft report	11d	12/27/21	01/10/22	DHS
Update draft report to include DHS feedback	5d	01/11/22	01/17/22	Project Manager
Submit final report to DHS	1d	01/18/22	01/18/22	Project Manager
Conducting one-time studies necessary for clinical or non-clinical services.				Project Manager
Develop study question(s)		TBD	TBD	Project Manager
Submit draft study question(s) and methodology to DHS		TBD	TBD	Project Manager
Submit feedback on study question(s) and methodology		TBD	TBD	DHS
Update study question(s) and methodology to include DHS feedback		TBD	TBD	Project Manager

Conduct study		TBD	TBD	Project Manager
Submit draft report of findings to DHS		TBD	TBD	Project Manager
Submit feedback from DHS on draft report		TBD	TBD	DHS
Update draft report to include DHS feedback		TBD	TBD	Project Manager
Submit final report to DHS		TBD	TBD	Project Manager
Dental Managed Care Entities	**261d**	**07/01/21**	**06/30/22**	
Activity 1: Validation of performance improvement projects (PIPs) underway during preceding twelve (12) months	110d	07/01/21	12/01/21	Project Manager
Receive DMO PIP documentation material from DHS	1d	07/01/21	07/01/21	Project Manager
Review DMO PIP documentation material	7d	07/02/21	07/12/21	Project Manager
Develop and submit PIP validation report template to DHS	5d	07/13/21	07/19/21	Project Manager
Submit feedback on PIP validation report template	10d	07/20/21	08/02/21	DHS
Update PIP validation report template to include DHS feedback	5d	08/03/21	08/09/21	Project Manager
DMOs submit PIP validation documentation	1d	09/21/21	09/21/21	Project Manager
Validate Plans' PIP submissions	31d	09/22/21	11/03/21	Project Manager
Submit draft PIP validation reports to DHS	1d	11/02/21	11/02/21	Project Manager
Submit feedback on draft PIP validation reports	14d	11/03/21	11/22/21	DHS
Update draft PIP validation reports to include DHS feedback	6d	11/23/21	11/30/21	Project Manager
Submit final PIP reports to DHS and DMOs	1d	12/01/21	12/01/21	Project Manager
Activity 2: Validation of performance measures calculated by the State during the preceding twelve (12) months	109d	07/01/21	12/01/21	Project Manager
Confirm required measures for validation	1d	07/01/21	07/01/21	DHS
Secure appropriate technical specifications	1d	07/03/21	07/03/21	DHS
Secure source code	1d	07/13/21	07/13/21	DHS
Submit Performance Measure Validation (PMV) report template to DHS	1d	07/20/21	07/20/21	Project Manager
Submit feedback on PMV report templates	10d	07/21/21	08/03/21	DHS
Update PMV report template to include DHS feedback	6d	08/04/21	08/11/21	Project Manager
Secure data and measure results	1d	08/10/21	08/10/21	DHS
Conduct validation activities	60d	08/11/21	11/02/21	Healthcare Data Analyst
Submit draft PMV reports to DHS	1d	11/03/21	11/03/21	Project Manager
Submit feedback on draft PMV reports	10d	11/04/21	11/17/21	DHS
Update draft PMV reports to include DHS feedback	5d	11/18/21	11/24/21	Project Manager
Submit final PMV reports to DHS	0	12/01/21	12/01/21	Project Manager
Activity 5: Validation of network adequacy and access to care during the preceding twelve (12) months	87d	08/03/21	12/01/21	Project Manager
Submit Annual Network Adequacy (ANA) methodology to DHS	1d	08/03/21	08/03/21	Project Manager
Submit feedback on ANA methodology	10d	08/03/21	08/16/21	DHS
Update methodology to include DHS feedback	5d	08/17/21	08/23/21	Project Manager

Submit ANA report templates to DHS	10d	08/24/21	09/06/21	Project Manager
Receive DHS feedback on ANA report templates	10d	09/07/21	09/20/21	DHS
Provide data templates and request first provider data submission from DMOs	1d	09/21/21	09/21/21	Project Manager
Receive DMO-level enrollment data from DHS	15d	09/22/21	10/12/21	DHS
Receive provider data submission from DMOs	15d	09/22/21	10/12/21	DMOs
Confirm approved service areas by DMO	1d	09/24/21	09/24/21	DHS
Conduct ANA activities	20d	10/06/21	11/02/21	Healthcare Data Analyst
Submit draft ANA reports to DHS	1d	11/03/21	11/03/21	Project Manager
Submit feedback on draft ANA reports	15d	11/04/21	11/24/21	DHS
Update draft ANA reports to include DHS feedback	5d	11/25/21	12/01/21	Project Manager
Submit final ANA report to DHS	1d	12/01/21	12/01/21	Project Manager
Activity 7: Analysis of the effectiveness of the DMOs	147d	08/03/21	02/23/22	Project Manager
Identify appropriate metrics for effectiveness analysis	1d	08/03/21	08/03/21	Project Manager
Submit Analysis of Effectiveness methodology to DHS	20d	08/04/21	08/31/21	Project Manager
Submit feedback on methodology	15d	09/01/21	09/21/21	DHS
Update methodology to include DHS feedback	5d	09/22/21	09/28/21	Project Manager
Submit report template to DHS	10d	09/29/21	10/12/21	Project Manager
Submit feedback on report template	15d	10/13/21	11/02/21	DHS
Receive metrics for analysis	20d	11/03/21	11/30/21	DHS
Conduct analysis	40d	12/01/21	01/25/22	Project Manager
Submit draft report to DHS	1d	01/26/22	01/26/22	Project Manager
Submit feedback on draft report	15d	01/27/22	02/16/22	DHS
Update draft report to include DHS feedback	5d	02/17/22	02/23/22	Project Manager
Submit final report to DHS	1d	02/23/22	02/23/22	Project Manager
Activity 8: Additional activities agreed upon by Qsource and the Department or mandated by state or federal law				Project Manager
Subsequent Activities	261d	07/01/21	06/30/22	Project Manager
Analyzing datasets (i.e., encounter, quality metrics, PIP, abuse, waste, overpayment and fraud) and identifying trends in utilization and quality	92d	08/10/21	12/15/21	Project Manager
Submit utilization and quality analysis methodology to DHS	1d	08/10/21	08/10/21	Project Manager
Submit feedback on methodology	10d	08/10/21	08/23/21	DHS
Update methodology to include DHS feedback	5d	08/24/21	08/30/21	Project Manager
Secure appropriate datasets	20d	08/31/21	09/27/21	Project Manager
Conduct analysis	40d	09/28/21	11/22/21	Healthcare Data Analyst
Submit draft analysis to DHS	1d	11/23/21	11/23/21	Project Manager
Submit feedback on draft analysis	10d	11/24/21	12/07/21	DHS
Update draft report to include DHS feedback	5d	12/08/21	12/14/21	Project Manager

Submit final analysis to DHS	1d	12/15/21	12/15/21	Project Manager
Reviewing outcome data submitted by the DMO regarding completed PIP projects.	59d	12/07/21	02/25/22	Project Manager
Identify PIP outcome data	1d	12/07/21	12/07/21	Project Manager
Submit draft outcome data report template to DHS	10d	12/08/21	12/21/21	Project Manager
Submit feedback on draft report template	11d	12/22/21	01/05/22	DHS
Complete outcome data review	20d	01/06/22	02/02/22	Project Manager
Submit draft report to DHS	1d	02/03/22	02/03/22	Project Manager
Submit feedback on draft report	10d	02/04/22	02/17/22	DHS
Update draft report to include DHS feedback	5d	02/18/22	02/24/22	Project Manager
Submit final report to DHS	1d	02/25/22	02/25/22	Project Manager
Analyzing data for program activities identified by the Department as having potential quality or utilization concerns.	63d	07/13/21	10/07/21	Project Manager
Secure data related to potential quality or utilization concerns	15d	07/13/21	08/02/21	Project Manager
Submit draft data report template to DHS	1d	08/03/21	08/03/21	Project Manager
Submit feedback on draft report template	10d	08/04/21	08/17/21	DHS
Complete data review	20d	08/18/21	09/14/21	Project Manager
Submit draft report to DHS	1d	09/15/21	09/15/21	Project Manager
Submit feedback on draft report	10d	09/16/21	09/29/21	DHS
Update draft report to include DHS feedback	5d	09/30/21	10/06/21	Project Manager
Submit final report to DHS	1d	10/07/21	10/07/21	Project Manager
Analyzing Value Added Services (VAS) for the effect of health outcomes of members.	72d	01/03/22	04/12/22	Project Manager
Identify VAS offered	5d	01/03/22	01/07/22	Project Manager
Submit methodology for analyzing impact of VAS on health outcomes to DHS	10d	01/10/22	01/21/22	Project Manager
Submit feedback on methodology	10d	01/24/22	02/04/22	DHS
Update methodology to include DHS feedback	10d	02/07/22	02/18/22	Project Manager
Conduct analysis	20d	02/21/22	03/18/22	Project Manager
Submit draft analysis to DHS	1d	03/21/22	03/21/22	Project Manager
Submit feedback on draft analysis	10d	03/22/22	04/04/22	DHS
Update analysis to include DHS feedback	5d	04/05/22	04/11/22	Project Manager
Submit final analysis to DHS	1d	04/12/22	04/12/22	Project Manager
Reviewing utilization of certain services or buckets of services requested by the Department.	67d	01/04/22	04/06/22	Project Manager
Identify services to be reviewed	1d	01/04/22	01/04/22	Project Manager
Submit draft data report template to DHS	10d	01/05/22	01/18/22	Project Manager
Submit feedback on draft report template	10d	01/19/22	02/01/22	DHS

Complete data review	20d	02/02/22	03/01/22	Healthcare Data Analyst
Submit draft report to DHS	10d	03/02/22	03/15/22	Project Manager
Submit feedback on draft report	10d	03/16/22	03/29/22	DHS
Update draft report to include DHS feedback	5d	03/30/22	04/05/22	Project Manager
Submit final report to DHS	1d	04/06/22	04/06/22	Project Manager
Validating timely filing and payment of claims by the DMO and DMO providers, including review of their payment systems.	62d	01/15/22	04/11/22	Project Manager
Secure encounter data to be validated	1d	01/15/22	01/15/22	Project Manager
Submit draft data report template to DHS	5d	01/15/22	01/20/22	Project Manager
Submit feedback on draft report template	10d	01/22/22	02/03/22	DHS
Complete data review	30d	02/05/22	03/17/22	Healthcare Data Analyst
Submit draft report to DHS	1d	03/19/22	03/19/22	Project Manager
Submit feedback on draft report	10d	03/22/22	04/04/22	DHS
Update draft report to include DHS feedback	5d	04/05/22	04/11/22	Project Manager
Submit final report to DHS	1d	04/10/22	04/10/22	Project Manager
Conducting independent PIPs based on Department or EQRO identified quality or utilization concerns.	190d	09/07/21	05/30/22	Project Manager
Identify quality and/or utilization concerns per first and third subsequent activity above	1d	01/11/22	01/11/22	Project Manager
Conduct research on relevant improvement strategies	10d	01/12/22	01/25/22	Project Manager
Submit draft PIP framework to DHS	15d	01/26/22	02/15/22	Project Manager
Submit feedback on framework	10d	02/16/22	03/01/22	DHS
Update framework based on DHS feedback	5d	03/02/22	03/08/22	Project Manager
Coordinate with PASSEs to implement PIP activities	6d	03/09/22	03/16/22	Project Manager
Validate PIP activities	20d	04/01/22	04/28/22	Project Manager
Submit draft PIP validation reports to DHS	1d	04/29/22	04/29/22	Project Manager
Submit feedback on draft reports	10d	05/02/22	05/13/22	DHS
Update reports to include DHS feedback	10d	05/16/22	05/27/22	Project Manager
Submit final report to DHS	1d	05/30/22	05/30/22	Project Manager
Reviewing and validating the DMO's process of credentialing, including a review of the timeliness of the credentialing process.	76d	09/07/21	12/21/21	
Secure DMO credentialing policies and procedures	15d	09/07/21	09/27/21	Project Manager
Conduct document review to determine compliance with credentialing standards	20d	09/28/21	10/25/21	Project Manager
Secure statistically valid credentialing and recredentialing file samples for each PASSE	20d	10/26/21	11/22/21	Project Manager
Conduct file review based on standards	20d	11/23/21	12/20/21	Project Manager
Establish DMO compliance score for credentialing and recredentialing processes	1d	12/21/21	12/21/21	Project Manager

Analyzing effectiveness of the DMO. Vendor shall evaluate and provide feedback to the Department of why one DMO achieves better success or outcomes in metrics and other quality outcomes. Refer to Activity 7 above.	147d	08/03/21	02/23/22	Project Manager
Additional activities recommended by CMS, DHS, or the Vendor.	261d	07/01/21	06/30/22	Project Manager
Annual EQRO Technical Report (42 Code of Federal Regulations Section 438.364) **Annual Activity**	**129d**	**09/01/21**	**02/28/22**	
Submit Annual EQRO Technical Report template to DHS	1d	09/01/21	09/01/21	Technical Writer
Receive DHS feedback on Annual EQRO Technical Report template	15d	09/10/21	09/30/21	DHS
Update Annual EQRO Technical Report template to include DHS feedback	5d	10/01/21	10/07/21	Technical Writer
Aggregate annual activity results	86d	10/08/21	02/04/22	Technical Writer
Submit draft Annual EQRO Technical Report to DHS	1d	02/06/22	02/06/22	Technical Writer
Receive DHS feedback on draft Annual EQRO Technical Report	15d	01/31/22	02/18/22	DHS
Update draft Annual EQRO Technical Report to include DHS feedback	5d	02/21/22	02/25/22	Technical Writer
Submit final Annual EQRO Technical Report to DHS	1d	02/28/22	02/28/22	Technical Writer
Mandatory Reports	**261d**	**07/01/21**	**06/30/22**	
Report any child that has been subjected or died as a result from maltreatment, or suddenly, or unexpectedly or observes a child being subjected to conditions or circumstances that would reasonably result in child maltreatment	261d	07/01/21	06/30/22	All
Contract Year 2 End Date	**0**	**06/30/22**	**06/30/22**	