

Consensus Score Sheet

Bid#: 710-20-0015								
Bid Title: External Quality Review Organization								
Vendor Name: Qsource								
							Total Weighted Score:	583.33

Key for Assignment of Points:

0 = Unacceptable 1 = Poor 2 = Marginal 3 = Acceptable 4 = Good 5 = Excellent

Criteria		Possible Points	Tammy Evaluator 1	Elizabeth Evaluator 2	Lindsay Evaluator 3	Keandra Evaluator 4	Regina Evaluator 5	Average of Raw Points for Category
E.1	MINIMUM VENDOR QUALIFICATIONS	5						
A	Provide a detailed description of bidder's experience completing comprehensive EQRO assessments in other states, along with corroborating references. (Section 2.3 (A) 2-4)		4	5	5	5	4	
Total Points for E.1			4	5	5	5	4	4.60
Total Weighted Score for Section E.1								161.00

Criteria		Possible Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	Average of Raw Points for Category
E.2	PROFESSIONAL KNOWLEDGE AND VENDOR INDEPENDENCE	10						
A.	Describe professional knowledge of and access to the standards, tools, and data from the National Committee for Quality Assurance (NCQA), including Healthcare Effectiveness Data and Information Set (HEDIS), Quality Compass (QC), and Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys. (Section 2.3 (A) 1)		4	5	5	5	4	
B.	Describe bidder's approach and provision of required evidence for meeting and maintaining independence requirements set forth pursuant to 42 CFR §438.354(c). (Section 2.3 (B))		4	4	5	5	4	
Total Points for E.2			8	9	10	10	8	9.00
Total Weighted Score for Section E.2								157.50

Criteria		Possible Points	Evaluator 1	Evaluator 2	Evaluator 3	Evaluator 4	Evaluator 5	Average of Raw Points for Category
E.3	OVERVIEW: SCOPE OF WORK	60						
A.	Provide bidder's approaches for formulating study and sampling methodologies and what audit and data collection tools will be used by bidder. (Section 3.1 (A)& (B))		4	4	4	4	4	

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B.	Provide a detailed description of the bidder's reporting methods following the analysis of federally required methods of data collection. (Section 3.1 (B); 3.2 (B) and Attachment C)		4	4	5	4	4	
C.	Provide protocols and tools for those activities that do not have CMS-established protocols and tools and demonstrate the validation method for each. (Section 3.1(B))		3	2	3	3	3	
D.	Describe bidder's processes for recognizing and reporting fraud, waste, and abuse in the course of performing duties under this contract. (Section 3.2)		3	3	4	4	3	
E.	How does the bidder propose to implement and maintain data flow processes and coordinate with DHS, its Managed Care Vendors, and others to ensure successful IT strategies? What are the proposed key milestones for IT component development and implementation? (Section 3.2 (C))		4	5	5	5	4	
F.	How does the bidder describe the key elements within the proposed communication plan for successful interaction with vendors to communicate necessary information and review requests? (Section 3.2 (C))		3	3	4	4	3	
G.	Provide a detailed description of bidder's contingency plans. (Section 3.2 (D))		3	3	4	4	4	
H.	Provide a detailed description of how bidder proposes to validate encounter claims for MCO contracts. (Sections 3.1 (B); 3.3 (D); 3.4 (D))		4	5	5	5	4	
I.	Provide the Bidder's Organizational chart, showing proposed staffing, and supporting information, including experience, education level for each function. Identify core staff who will be permanently located in Arkansas office and any intended subcontractors. (Sections 3.5 and 3.7)		4	4	5	5	4	
J.	What additional reporting measures are proposed by the bidder? (Section 3.6 (C))		3	3	3	3	3	
K.	Provide Bidder's proposed detailed work plan with appropriate milestones for an implementation of all requirements specified in this RFP, based upon the work phases outlined per year. (Sections 3.3; 3.4; 3.6)		4	4	4	4	3	
L.	Provide a detailed description of the physical, technological, and financial resources bidder proposes to conduct EQR or EQR-related activities; and other clinical and nonclinical skills necessary to carry out EQR or EQR-related activities and to oversee the work of any subcontractors. Vendor's proposal must adhere to the requirements listed in Section 3.7.		4	3	4	4	3	
Total Points for E.3			43	43	50	49	42	
								264.83