



Ops Dashboard

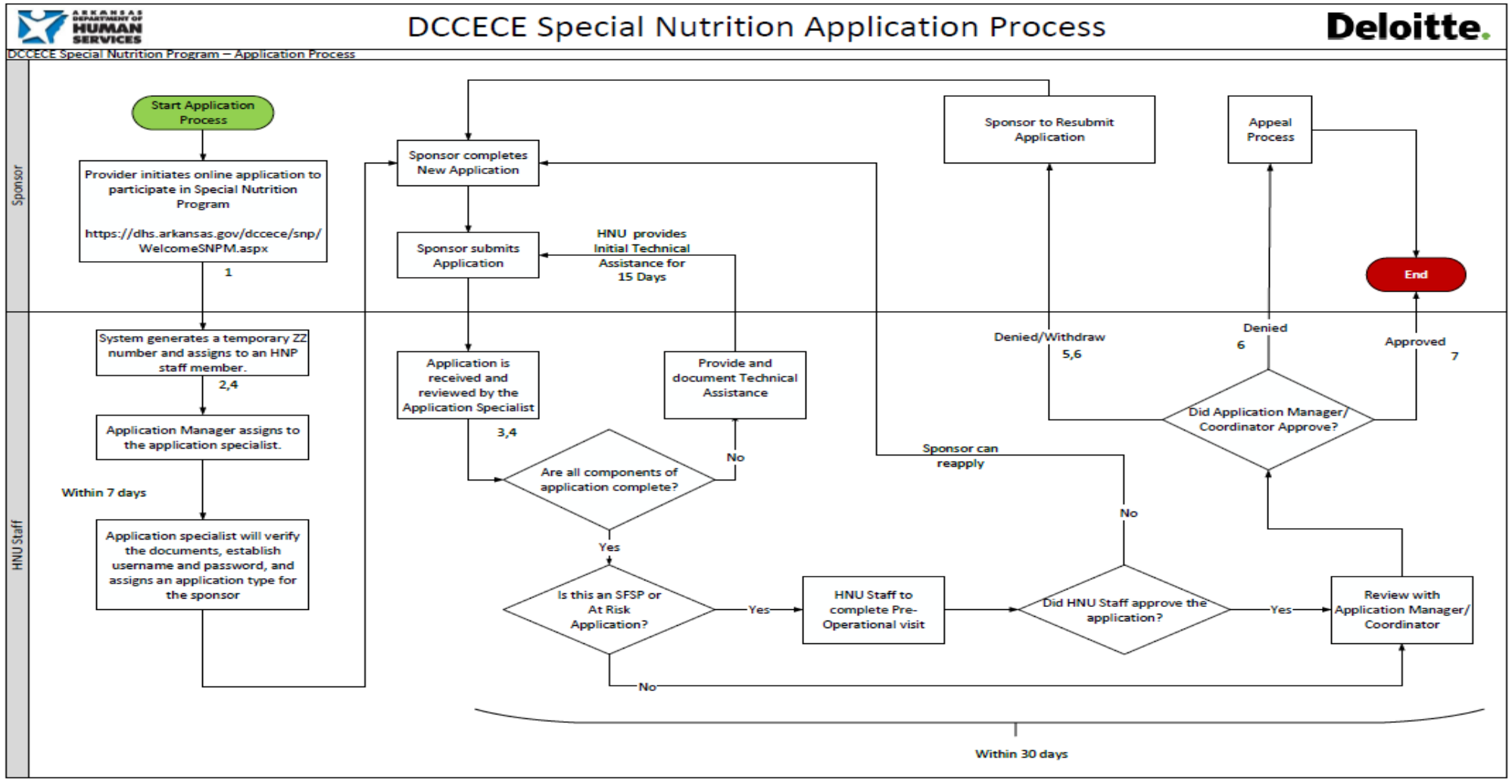
DCCECE HNU Process Review

26th March 2019

Special Nutrition Program - Applications

Process, Metrics & Dashboards

SNP Application Process Flow



SNP Applications Metrics - Overview



S. No.	Type	Metric	Business Definition
1	Metric	Trend of Application	Total number of applications that were Approved, Pending and Withdrawn over the period of time will be represented in a Line chart
2	KPI	Initial Applications received	Total number of Initial applications received will presented in a KPI.
3	KPI	Full Applications received	Total number of full applications received will presented in a KPI.
4	KPI	Applications Pending	Total number of applications that are in Pending state will presented in a KPI.
5	KPI	Applications withdrawn	Total number of applications that are withdrawn will presented in a KPI.
6	KPI	Applications Denied	Total number of applications that were Denied will presented in a KPI.
7	KPI	Applications Approved	Total number of applications that are approved will presented in a KPI.
8	Filter	Date	Application Received Date will be given as a filter which gives an ability to look over different date ranges.
9	Filter	Program Type	List of Program Types will be given as a filter to access the data for independent selection of Program.
10	Filter	Entity Type	List of Entity Types will be given as a filter to access the data for independent selection of Entity.
11	Filter	SNP Agree Prefix	List of SNP Agree Prefix will be given as a filter to access the data for independent selection of Prefix.
12	Filter	Application Status	List of Application status will be given as a filter to access the data for independent status of application

SNP Applications Metrics - Timeliness



S. No.	Type	Metric	Business Definition
1	Metric	Average Processed Days by Program type	Average number of days to process an application by Program type will be presented as a Donut chart.
2	Metric	Applications Processed by Days	Total number of applications over time range will be presented in Bar chart.
3	Metric	Timeliness of Applications	Timeliness (Legally Timely, Procedurally Timely and Untimely) of applications will be presented in Column chart. Timely : The application is processed in 30 Days. Untimely : The application processing time takes more than 30 Days.
4	Filter	Date	Application Received Date will be given as a filter which gives an ability to look over different date ranges.
5	Filter	Application Status	List of all the status of the application will be presented as a filter to look for a particular status.
6	Filter	Program Type	List of Program Types will be given as a filter to access the data for independent selection of Program types.
7	Filter	Entity Type	List of Entity Types will be given as a filter to access the data for independent selection of Entity.
8	Filter	SNP Agree Prefix	List of SNP Agree Prefix will be given as a filter to access the data for independent selection of Prefix.

SNP Applications Metrics – Renewals



S. No.	Type	Metric	Business Definition
1	KPI	Renewals Submitted	Total number of Applications submitted for Renewed and the percentage will be shown in a KPI
2	KPI	Renewals Pending	Total number of Renewal applications that are in Pending state will presented in a KPI.
3	KPI	Renewals withdrawn	Total number of Renewal applications that are withdrawn will presented in a KPI.
4	KPI	Renewals Denied	Total number of Renewal applications that were Denied will presented in a KPI.
5	KPI	Renewals Approved	Total number of Renewal applications that are approved will presented in a KPI.
6	Metric	Average Processed Days for renewal by Program type	Average number of days to process an application by Program type will presented as a Donut chart.
7	Metric	Renewals Submitted by Contract Year	Total number of Renewal applications submitted in a particular contract year is shown in Donut chart.
8	Metric	Status of Applications by Month of Activity	Total number of Renewal applications that were Approved, Pending and Withdrawn over the period of time will be represented in a Line chart
9	Filter	Date	Application Received Date will be given as a filter which gives an ability to look over different date ranges.
10	Filter	Application Status	List of all the status of the application will be presented as a filter to look for a particular status.
11	Filter	Program Type	List of Program Types will be given as a filter to access the data for independent selection of Program types.
12	Filter	Entity Type	List of Entity Types will be given as a filter to access the data for independent selection of Entity.
13	Filter	SNP Agree Prefix	List of SNP Agree Prefix will be given as a filter to access the data for independent selection of Prefix.

Special Nutrition Program - Reviews

Process, Metrics & Dashboards

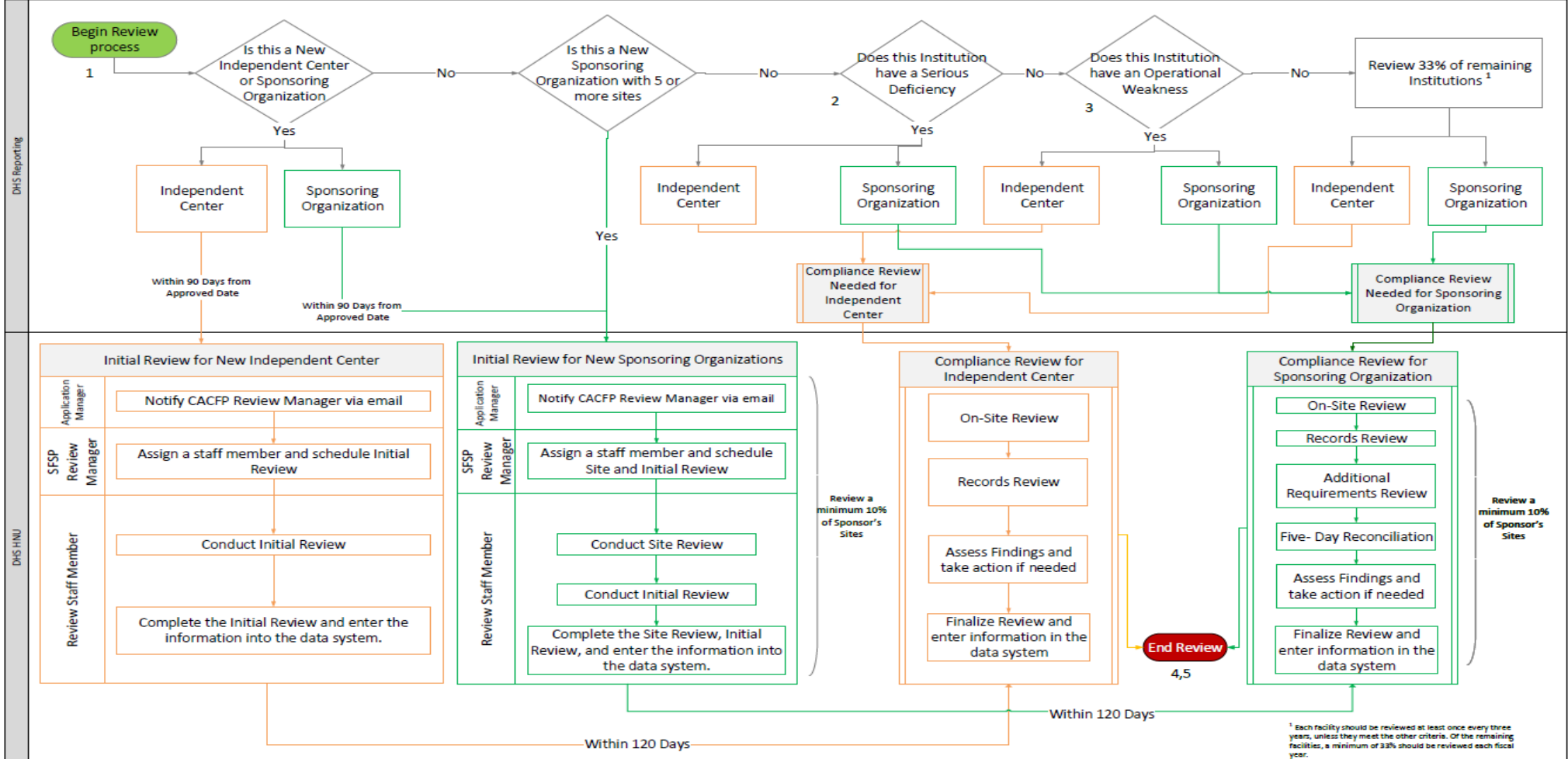
SNP Reviews Process Flow - CACFP Institutions



DCCECE Special Nutrition CACFP Review Process



DCCECE Special Nutrition Program - Child & Adult Care Food Program Review Process



Slide 8

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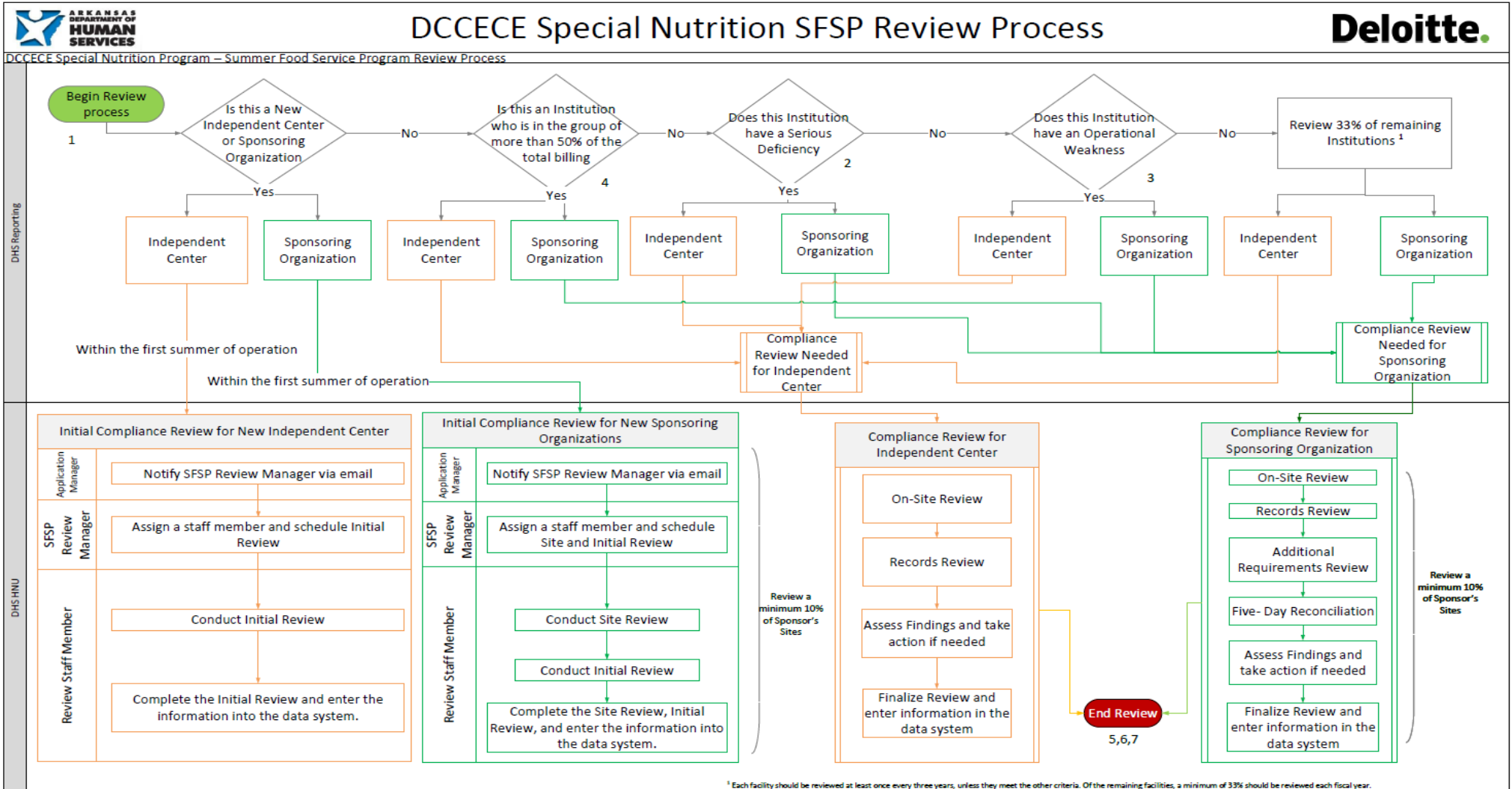
Thomas Sheppard, 3/26/2019

SNP Reviews Metrics - CACFP Institutions



S. No.	Type	Metric	Business Definition
1	KPI	CACFP Institutions	Total number of CACFP Institutions that are working for current Fiscal Year.
2	KPI	With Serious Deficiency	Total number of CACFP Institutions that are working for current Fiscal Year have previously reported Serious Deficiency.
3	KPI	With Operational Weakness	Total number of CACFP Institutions that are working for current Fiscal Year have previously reported Operational Weakness.
4	Trend	Reviews Completed by Mandated Requirements	Total number of Reviews completed and total number of Reviews Pending in particular Fiscal Year based on the Category of Institution.
5	Trend	Monthly Reviews	Number of Institutions scheduled to review in that particular fiscal year is shown in Month wise with a partition of reviews completed and reviews coming due.
6	Filter	Fiscal Year	Fiscal Year in which the Institutions are active.
7	Filter	SNP Agreement Prefix	List of CACFP - SNP Agree Prefix.
8	Filter	Review Staff	The Staff assigned to that particular Review.

SNP Reviews Process Flow - SFSP Institution



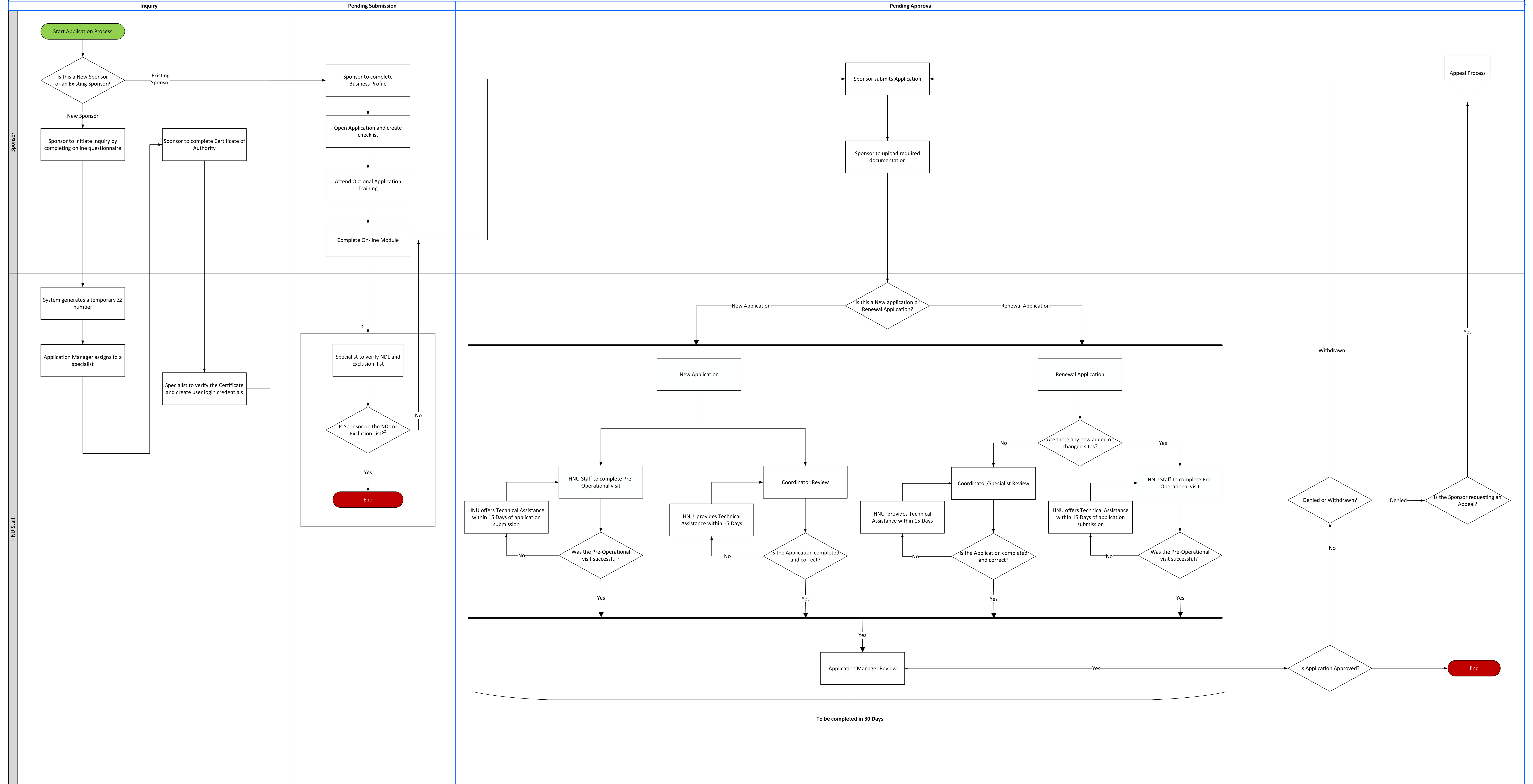
¹ Each facility should be reviewed at least once every three years, unless they meet the other criteria. Of the remaining facilities, a minimum of 33% should be reviewed each fiscal year.

SNP Reviews Metrics - SFSP Institution

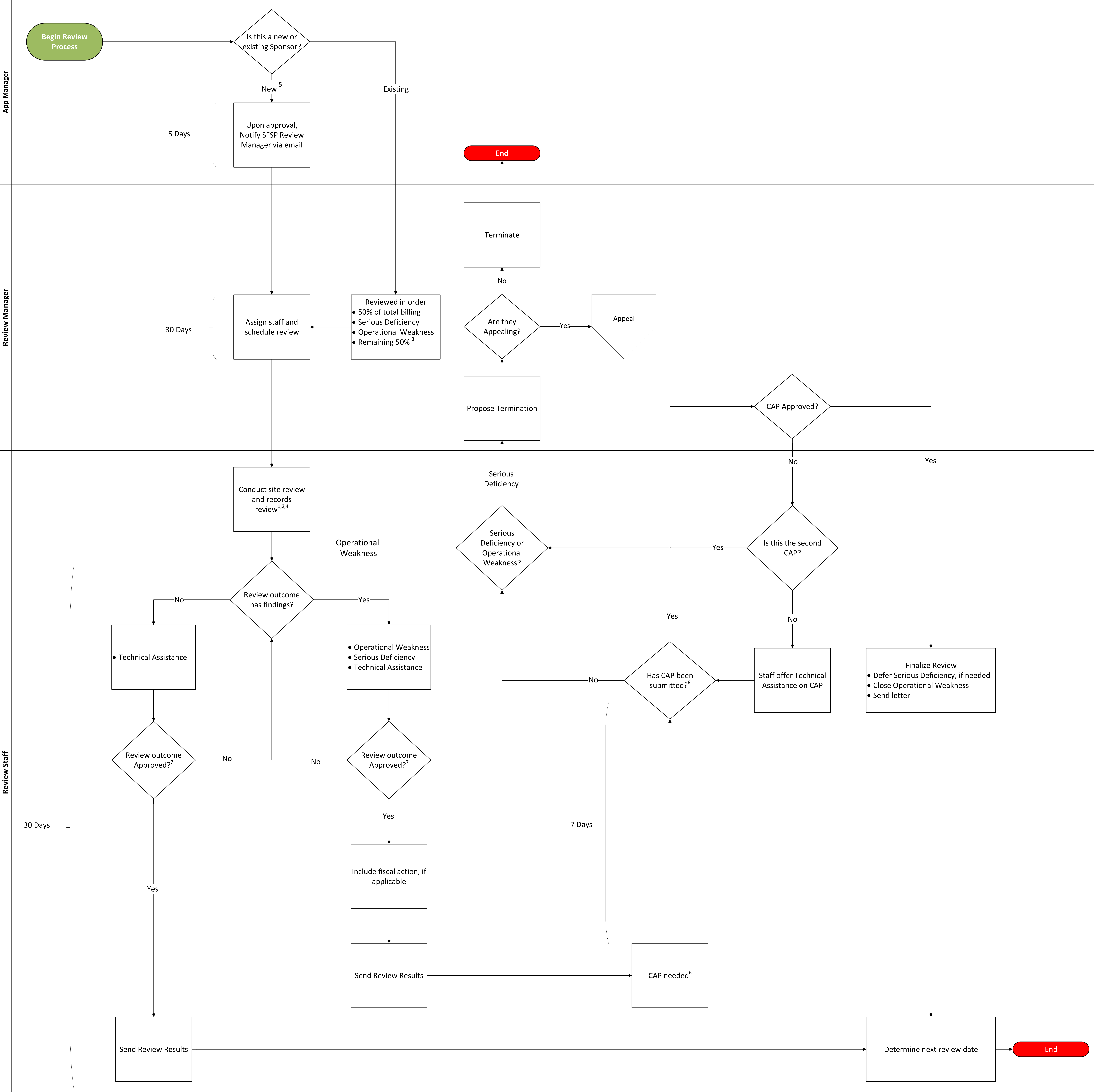


S. No.	Type	Metric	Business Definition
1	KPI	SFSP Institutions	Total number of SFSP Institutions that are working for current Fiscal Year.
2	KPI	With Serious Deficiency	Total number of SFSP Institutions that are working for current Fiscal Year have previously reported Serious Deficiency.
3	KPI	With Operational Weakness	Total number of SFSP Institutions that are working for current Fiscal Year have previously reported Operational Weakness.
4	KPI	With 50% Billing	Total Number of SFSP Institutions that are working for current Fiscal Year have previously billed for 50% of their bills.
5	Metric	Reviews by Mandated Requirements	Total number of Reviews have to be conducted in particular Fiscal Year based on the Category of Institution.
6	Metric	Reviews Completed by Mandated Requirements	Total number of Reviews completed and total number of Reviews Pending in particular Fiscal Year based on the Category of Institution.
7	Metric	Monthly Reviews	Number of Institutions scheduled to review in that particular fiscal year is shown in Month wise with a partition of reviews completed and reviews coming due.
8	Filter	Fiscal Year	Fiscal Year in which the Institutions are active.
9	Filter	SNP Agreement Prefix	List of SFSP - SNP Agree Prefix.
10	Filter	Review Staff	The Staff assigned to that particular Review.

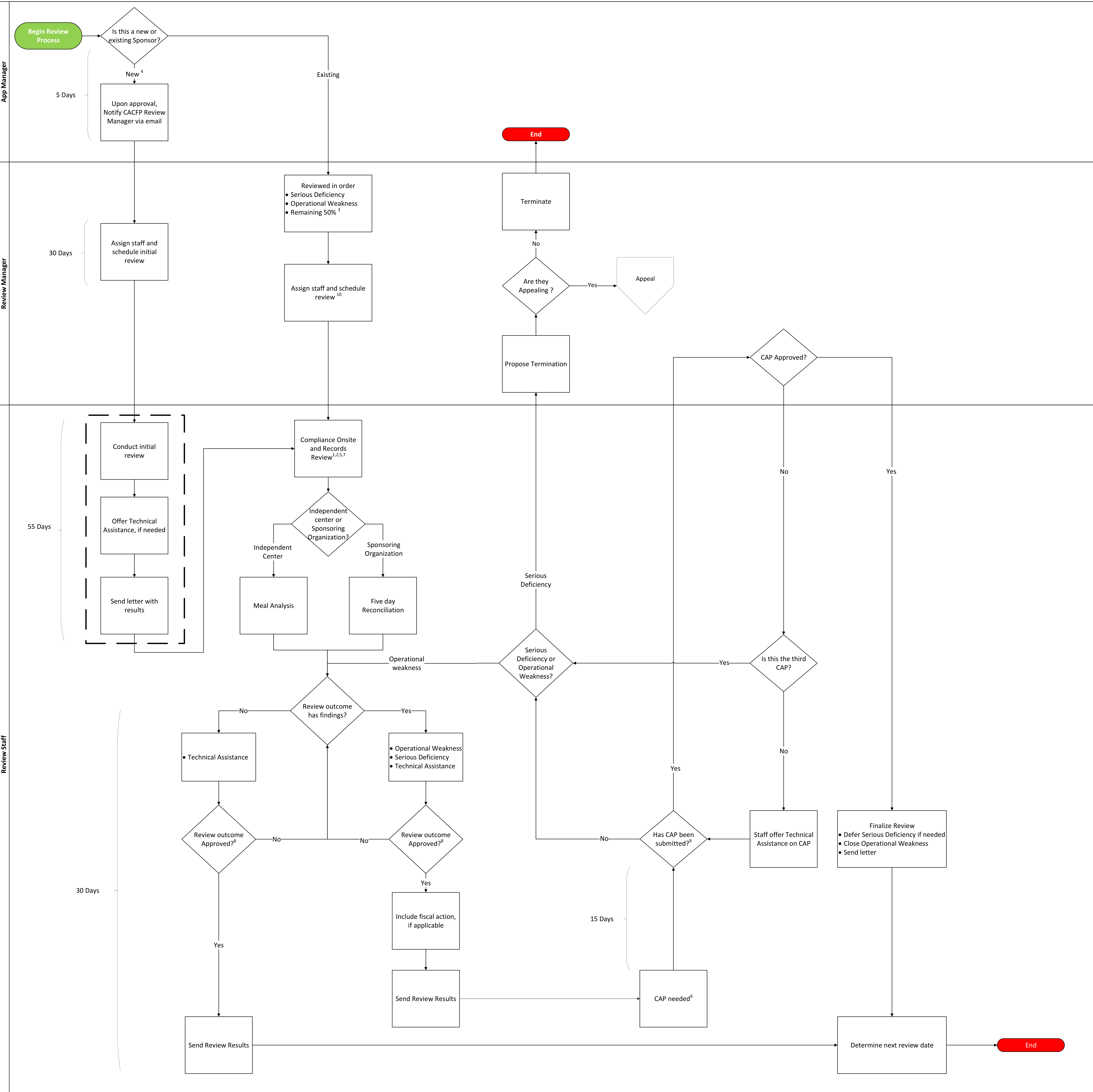
Thank You!



1. If there are multiple sites, not all sites have to be approved to move forward. One site approval is enough to move forward.
 2. At any time, a sponsor can be denied based on the NDL or Exclusion list.



1. Sponsoring Organization complete in 5 days.
 2. Independent Center complete in 1 day.
 3. Federal requirement is once every three years.
 4. Review a minimum of 10% of sponsor's sites.
 5. Must be completed within first summer of operation.
 6. Corrective Action Plan (CAP) for Serious Deficiency and Operational Weakness.
 7. Review Manager determines the review outcomes.
 8. Provider submits the CAP.



1. Sponsoring Organization complete in 5 days.
 2. Independent Center complete in 1 day.
 3. Federal requirement is one time every three years.
 4. State requires all new sponsors must have an initial review completed within 90 days of approved application.
 5. Review a minimum of 10% of sponsor's sites.
 6. Corrective Action Plan for Serious Deficiency and Operational Weakness.
 7. Full compliance review for a new institution must begin within 120 days following the initial review.
 8. Review Manager determines the review outcomes.
 9. Provider submits the CAP.
 10. Process happens between August and September of the calendar year.